



YOUR PARTNER IN FLEET CARE

SERVICING | REPAIRS | MAINTENANCE

REFRIGERATED VEHICLE SPECIALISTS
TRUCK BODY REPAIRS



ABOUT MAS

MAS has been partnering with Sydney businesses since 1993, providing an extensive range of fleet management, vehicle maintenance and repair services. We have always understood that your business cannot afford to stop moving, so our focus is always on getting vehicles back on the road as quickly as possible through smooth, well managed operations, excellent client communication and the highest quality workmanship.

Based in Sydenham in the Inner West, MAS is in the heart of one of Sydney's most established and continuously expanding industrial zones. We work with some of Australia's best known manufacturing and distribution businesses in industries including food & beverage production and foodservice. Our location allows us to provide a prompt and efficient service to businesses all over Sydney, covering passenger, light commercial, heavy rigid and prime mover vehicle repairs and servicing.

OUR SERVICE IS TAILORED TO YOUR BUSINESS

At MAS, we understand that there is no one-size-fits-all for our clients. Every business and vehicle fleet is different and requires a bespoke service package to suit their specific needs. That is why we work in partnership with our clients on an individual basis to understand their business objectives and fleet maintenance requirements. We can then tailor a service package to suit the unique budget and vehicle maintenance requirements of your business.

Our broad range of services can be provided individually or combined to create a full-service package depending on your requirements. These comprehensive services include fleet performance reporting, preventative maintenance, specialist refrigerated vehicle services, truck body repairs, tyre and annual e-Safety checks, e-Safety AUVIS, HVAIS and LPG Gas Licensed fitting and repairs.



OUR GUARANTEE

To ensure you can manage your business and meet your commitments, we promise to have your vehicle ready on time as agreed. If complications or delays make that impossible we will let you know immediately.

Work performed on your vehicles will be of premium quality and workmanship, as it will always be carried out by qualified motor mechanics who are assisted by the latest in engine diagnostic equipment at our fully equipped service facility.

We are committed to exceptional client service and communication. Our dedicated operations team will ensure you are kept informed of progress with your vehicle and we will update you immediately if anything changes to affect timings or costs.





SERVICES

SERVICING & REPAIRS

MAS can deliver a full range of services to ensure your vehicles receive a complete and efficient service. We have capabilities to service your complete fleet from passenger and light commercial, to heavy rigid and prime mover vehicles.

To ensure minimum disruption to your business we offer a pick-up and delivery service from your work premises, onsite servicing and repairs when necessary as well as courtesy passenger vehicles, subject to availability. All new parts carry a 12 Month/ 20,000km Warranty.

Our range of capabilities include:

- Log book servicing.
- Auto electrical repairs.
- Brake, clutch, suspension and drive line repairs.
- Electronic fuel injection specialists.
- Re-gas, service and repairs for air-conditioning units on all vehicle types.
- Complete tyre service.
- E-safety - electronic registration renewals.
- Heavy vehicle blue and brown slips.
- Refrigeration re-gas, service, retrofit, maintenance & repairs.
- 24/7 roadside assistance and/or towing service.

PREVENTATIVE MAINTENANCE

Our fully qualified motor mechanics utilise comprehensive checklists for each preventative maintenance service to ensure your vehicles are consistently monitored, minimising the possibility of mechanical breakdown. Detected faults are immediately brought to the attention of your Fleet Manager who may authorise repairs to be performed immediately if critical or at a later date if non-critical. Our team takes a dynamic and pro-active approach to ensure all vehicles are back on the road with top priority to keep you focused on meeting your deadlines and maintaining excellent customer service.

REFRIGERATED VEHICLE SPECIALISTS

MAS has a comprehensive Commercial Refrigeration Service Division with in-house technical capabilities and commercial refrigerated vehicle rentals.

We offer preventative maintenance servicing, supply and installation of units, calibration, fault-finding and repairs to all commercial units including premium brands such as Carrier, Therma King and Eez- Freez. Our broad range of capabilities include component fabrication and brazing, supply and installation of new units, replacement of condensers, compressors, controller units, TX valves, receiver driers, orifices, pressure switches, evaporator fans and hoses.

TRUCK BODY WORK

We offer a complete in-house truck body repairs and refurbishment service. Many commercial vehicle servicing businesses need to outsource this important component of their operations which can significantly increase the time a vehicle is out of operation. Our qualified and licensed team of truck body repairers are on-hand to complete high quality workmanship as it's required. MAS is aligned with all major insurance companies to perform minor or major truck body accident repairs.

FLEET MANAGEMENT SOLUTIONS

Fleet Management Solutions is a suite of services that MAS has developed to help proactively manage your fleet operating costs. Our comprehensive data collection system captures and stores information every time we provide products or services to any of your vehicles. Using our central database, we can then track and report on performance, operating costs and service activity in a range of formats depending on your specific needs. MAS deliver real value to your business through a combination of superior products, reduced downtime and management services to save you time and money.

SPECIALIST CAPABILITIES





WHY CHOOSE MAS?

Customer Service is Our Priority

Everything in our business is put in place with our clients' needs in mind:

- 24/7 roadside assistance and/or towing service.
- The highest vehicle security measures.
- Vehicle care during works, including protective seat covers, floor mats and guard covers to minimise risk of soiling or damage.
- All work performed and new parts used are guaranteed.
- Instant access to our 24 hour hotline providing talk through assistance with a qualified senior motor mechanic.

Best-in-Class Operations

Our people and facilities are what allow us to deliver exceptional service for our clients. MAS has a state of the art facility and fully-qualified team of mechanics to ensure we can provide a comprehensive specialist service unrivalled in the industry.

Comprehensive Capabilities

Our fully equipped service facility, with state of the art diagnostic capabilities, is staffed by a range of fulltime staff. Our skilled team includes qualified and licensed motor technicians supported by a team of apprentices, licensed truck body repairers and qualified/ARC licensed refrigeration technicians. Our fulltime Workshop Controller ensures final quality checks are performed prior to vehicle return and our Service Advisor is dedicated to client communication.

Our Quality Management System is in place to ensure we provide a consistently high level of service, to give our clients full confidence that we will meet not only their needs but regulatory requirements. Our network of specialist, technically accredited service partners all meet our stringent service requirements.

We have been an NRMA Approved Repairer since 1998 and we're an RTA Authorised Inspection Station for E-Safety Check Certification. As part of our commitment to offering the highest standards of automotive servicing and repairs, we maintain our industry memberships with both the Institute of Automotive Mechanical Engineers and the Motor Traders Association.

COMMERCIAL VEHICLE RENTALS

Our partner company, All Wheels Vehicle Rentals, has a comprehensive range of specialist commercial refrigerated vehicles available for short and long term rentals.

Based at the same location as MAS, the service provided means no more downtime for our clients' businesses when their vehicles are in for essential repairs or routine servicing. To minimise disruption even further, All Wheels offer a free pick-up and drop-off service for our commercial vehicles within a 15km radius of the service centre in Sydney's Inner West.

The All Wheels expertise in refrigerated vehicles means customers who need these specialist vehicles to transport their goods can hire a replacement truck to keep things moving. The fleet includes 14, 12, 10, 8, 6 and 4 pallet trucks, Mercedes Benz Sprinter, Toyota Hiace and Hyundai Iload commercial refrigerated vans.





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TO DISCUSS YOUR FLEET CARE NEEDS